Wiley Jennings 10 Broadway Millbrae CA 94030

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I write to support competitive internet providers, like my own small, local provider RawBandwidth Communications. I chose RawBandwidth when I moved into the area because they had an unparalleled reputation for excellent and personal customer service, and simple internet packages that fit my needs at a competitive price.

It's rare these days to know the owner of your internet providing company by first name. But it has greatly enhanced the quality of service provided. Mike, one of the owners of RawBandwidth, has been incredibly responsive, visiting my apartment when issues arose or responding to emails with detailed, helpful instructions. I have not received such excellent, let alone personal, service from the large providers I have used in the past. I would, without hesitation, recommend a small provider, like RawBandwidth, to anyone moving to the area.

My small, local provider, RawBandwidth Communications, is at risk of not being able to serve it's customers, like me, as well if USTelecom's petition for forbearance is approved. RawBandwidth risks having to raise its rates on us, and lose service coverage. Competition is key to enabling small providers to survive, and these small providers provide better and more personalized service than any large company possibly can.

Please keep competition strong by denying this petition for forbearance!

Wiley Jennings